Claim exposure is high in the Emergency Department because physicians and nurses encounter a broad range of problems, often with atypical presentations, in a fast-paced, unpredictable, and dynamic environment. Reducing this risk begins when you invest in clinicians and provide them with targeted education and training - the foundation for patient safety.”

- Al Duke RN MBA BSN CEN
Manager of Emergency Medicine and Patient Safety
BETA Healthcare Group
Triage is crucial to the function of a busy emergency department. Training triage nurses to perform at the highest level is why we introduced a new course:

**Nursing Triage for the Emergency Department.**

We know that under triage leads to both delay in care and delay in diagnosis; over triage leads to resource waste; and effective triage leads to rapid assessments, accurate and unbiased diagnoses, and ultimately, better patient outcomes.

With new personalized education and the analytics it generates, hospitals have the ability to identify areas of risk and proactively address gaps in knowledge and cognitive thinking with innovative technology, proven methodologies, and case-based learning.

By investing in your clinicians and improving their proficiency, you are investing in your patients and improving their outcomes.

**LEARNING OBJECTIVES:**

1. Understanding the logic of 5-level triage systems and the differences among them
2. Identifying decision-making criteria and assessment questions for triage decisions at each triage level
3. Describing “resources” and their use in triage decision making
4. Explaining approaches for triage of special populations, including pediatric and behavioral health

**FOR NURSES & HOSPITAL LEADERS:**

- Emergency Department Leadership
- Risk/Patient Safety Leadership
- Triage Nurses and ED Nurses

**THROUGH OPTIMIZED LEARNING:**

- learning path prioritized by areas of need
- topics presented in 2-8 minute segments
- content delivered 24/7 on-line, mobile
- accreditation for CME/CE

**COURSE LENGTH:**

- Assessment: 30 minutes
- Content: 1 hour 45 minutes

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